

How to Register for the Portal (Residents)

You must register for the online portal to access our agency's digital services. Once you register, you can submit recertification packets online, apply to open waiting lists, or submit requests to our agency through the portal.

NOTE: You must have an email address to register for the portal. This email address will be used to send you verification codes to log in to your account. If you do not already have an active email address, create a new email account before registering for the portal.

To get started, open our agency's login page and select **Click here to register**.

Click here to register

Welcome To Resident Services

User Name*

Continue

Do not have an account? [Click here to register.](#)

Enter your registration code and click **Go**.

Please contact the leasing office if you don't know your registration code.

Enter Your Registration Code

Go

Already have an account? [Log in](#)

Why do I need a registration code? Your registration code links your portal account with your resident record in our system. If you received a notification from our agency, your registration code is listed on that notice. If you need help finding your registration code, contact us.

Next, complete the registration screen and click **Register**.

Please contact the leasing office if you don't know your registration code.

Enter Your Registration Code

Go

* Denotes a required field

Personal Details

First Name*

Last Name**

SSN#**



Phone (Cell)*

Account Information

Email Address* (Your email address is your user name)

Please read and accept the Terms and Conditions

** Data in these fields will be validated against information available with RentCafe PHA
Housing Authority

Register

NOTE: The email address you use to register will be used to receive verification codes for logging into the portal. Please enter a current email account.

Once you successfully create an account, select the **Click here to sign in** link to return to the login page.

Click here to sign in

Thank you for registering. Your account has been successfully created.

[Click here to sign in](#)

Once you create an account, you can log in to the portal without needing to remember a password. First, the login screen prompts you to enter the email address associated with your account.

Continue with Email



Welcome To Resident Services

Continue with Email

Continue with Google

Continue with Apple

Do not have an account? [Sign up](#)

Once you enter your email address, you have two options: you can either receive a one-time verification code or an email link that automatically opens your account.

Enter email address

 **Sign in**

Please enter the email address associated with your account.

Email address

ron.jones@gmail.com

Send Verification Code

or

Email a Link to Login

Do not have an account? [Sign up](#)

This site is protected by reCAPTCHA and the [Google Privacy Policy](#) and [Terms of Service](#) apply.

If you choose to receive a one-time verification code, select whether you want this code sent to your email address or texted to your phone.

Welcome To Resident Services

← How would you like to receive your verification code?

- Send verification code to *****1234
- Send verification code to ron.jones@gmail.com

[Continue](#)

Once you receive the verification code, enter it in the fields provided to log in to your account.

Welcome To Resident Services

We've sent a one-time password (OTP) to your email address.

← Please enter the code below to continue.

Enter OTP *

4	4	1	2	4	4
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[Verify OTP](#)

Didn't receive the OTP? You can resend it in 15 seconds.

